

Conditions of Use of this Website

This section contains information on your use of this and we advise you to read it.

Use of this website

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If you apply to participate in the scheme using the electronic facility, the following provisions will apply to the registration:

- a. Ofcom and/or we (Equiniti) have the right to withdraw the electronic registration facility at any time.
- b. Ofcom and/or we may insist on a written registration instead of an electronic one.
- c. You may use the website as many times as you would like to edit your registration details but it will be the most recently dated version that will be used as a basis for your claim.
- d. The information that you provide to gain access to the information with your acceptance to the terms and conditions will, when you confirm your registration, constitute your electronic signature.
- e. Ofcom and/or we will implement a cut off date, after which you will no longer be able to register or edit your registration.
- f. Excess demand on the service and circumstances beyond Ofcom's and/ or our control may mean it is not always possible to use the electronic registration facility.
- g. Ofcom and/or we will take reasonable steps to ensure that the electronic registration facility is available but neither is responsible for systems beyond their reasonable control or any incompatibility between any interfaces.
- h. I acknowledge that the electronic registration facility enables me to provide instructions on behalf of the company or organisation that I am representing to Equiniti on behalf of Ofcom.

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Exclusion of Legal Liability

This site contains a large amount of complex information. We have tried to make it as clear, easy to use and as accurate as possible. However we disclaim all express or implied warranties that this site or any information or link on this site to our third party suppliers is accurate, complete, or up to date. We will have no liability to you if it is not (subject only to fraud, fraudulent misrepresentation or for personal injury or death resulting from our negligence).

Some information and data on this site is provided to us by third parties. We take reasonable care to ensure that the information and data are accurate and up to date. There may be some occasions when this is not possible.

We are not in any way responsible for anything mentioned on or linked to this site that someone else is marketing.

All prices are indicative rather than definitive. The site does not constitute an offer to buy, sell or provide any financial products or services, nor does the site comprise any form of investment advertising or financial promotion.

Please remember that email is not a completely secure means of communication: it may be possible for others to intercept and read your messages. So if you choose to send us information by email, it is at your own risk. If you want more information about anything on this site, please refer to the 'contact us' section.

How your personal information is used by Equiniti

Ofcom and/or Equiniti (Equiniti Limited) may keep the personal details that you or others give us during your relationship with us on an Equiniti database. These details may include:

- Information that you or your agents give us on application forms, in letters, via electronic messages or over the phone.
- What we know from providing you with any services and analysing any transactions you carry out through us.

We may store, use and process your personal information in order to:

- Assess any application you make to participate in any service we provide
- Provide you with services
- Keep our records about you up to date
- Check your identity

Under the Data Protection Act 1998 you are entitled to a copy of the information we hold about you on request, on payment of a fee. If you think any information we hold about you is inaccurate, don't hesitate to let us know so that we can correct it.

The information we hold about you is confidential. We will only ever disclose it outside the Equiniti group:

- At your request or with your consent
- In line with what we have explained above
- If the law requires or permits disclosure or there is a duty to the public to reveal it
- To investigate or prevent fraud or other crimes
- To our agents and others in connection with running accounts and other services for you
- To any individual or company to whom we propose to transfer our business or any part of it

We may administer your account and provide you with some services via agencies in countries outside the European Economic Area (EEA), such as India or the USA, where data protection laws and standards differ from those in the UK. But even if we are processing your personal details outside the EEA:

- There will always be a contract in place to ensure that such information is appropriately protected.
- We will continue to be strictly bound by the UK's Data Protection Act 1998.

Use of Cookies

We use cookies for certain areas of our website. Cookies are files that store information on your hard drive or browser that means that our website can recognise that you have visited our website before. They make it easier for you to maintain your preferences on the website, (and by seeing how you use the website, we can tailor the website around your preferences and measure usability of the website).

You can, should you choose, disable the cookies from your browser and delete all cookies currently stored on your computer.

On Microsoft Internet Explorer, this can be done by selecting "Tools/Internet Options" and reviewing your privacy settings or selecting "delete cookies" (this may prevent you from taking full advantage of the website). You can find out how to do this for your particular browser by clicking "help" on your browser's menu (or by contacting us), or by visiting <http://www.allaboutcookies.org/manage-cookies/index.html>. No information obtained from the cookie will be used by us for marketing purposes.

Monitoring

We monitor and record some phone calls in case we need to check we have carried out your instructions correctly, to help maintain our quality standards and for security purposes.

Protecting your privacy

To the extent that personal data is processed about you, we will employ appropriate security measures given the nature of that data. However, you recognise that your use of the Internet (and our website) is entirely at your own risk. However, we have no responsibility or liability for the security of personal information transmitted via the Internet.

Our website may provide links and banner advertisements to third party sites. Please note that we are not responsible for, and have no control over, information that is submitted to or collected by these third parties. Since we do not control those websites, you are responsible for reviewing and abiding by the privacy policies of these third-party sites.

Changes to Privacy Policy

Please note that this policy will be reviewed and may be changed from time to time. The revised policy will be posted to this page (so that you are always aware of the information we collect, how we use it and under what circumstances we disclose it).

Decision Making

Any decision made by us in relation to the services provided to you shall be final.

Corporate Details

This website is owned and managed by Equiniti Limited whose registered office is Aspect House, Spencer Road, Lancing Business Park, Lancing, West Sussex BN99 6DA, registered number: 06226088.

If you wish to contact us about the PMSE Funding Scheme, please use the options available on Contact Us.