

Terms and Conditions for the Marks & Spencer 10% discount, available to shareholders changing their election to electronic communication

1. The 10% discount voucher is available to all Marks and Spencer Group plc shareholders who open a Shareview Portfolio between 4 June 2009 and 23.59 on 8 July 2009 and elect to receive communication from the Company electronically.
2. Your 10% discount will be in the form of a unique code (promotion code) that will be emailed to the email address, registered during the opening of the Shareview Portfolio .
3. The promotion code will be sent on the following working day, after the Portfolio is opened.
4. The promotion code entitles the holder to 10% off when shopping online at www.marksandspencer.com
5. The promotion code provided by email must be entered to redeem this offer.
6. The promotion code will be valid for two weeks from the date of the email.
7. The promotion code cannot be used in conjunction with any other promotion that requires a code, other than free delivery.
8. The promotion code cannot be used with the purchase of Technology, Household Electricals, Large Appliances, Made to Measure shirts, Wine Plans, Gift Cards, Financial Services Products or M&S Energy.
9. Products containing alcohol can only be sold or delivered to customers 18 or over.
10. The promotion code can be redeemed once only, is subject to availability and is strictly non-transferable.
11. Shareholders are only entitled to one promotion code per shareholder.
12. Once used the code will become invalid.
13. Eligible products must have the same delivery date for the promotion to apply across all items.
14. There are some regions that M&S does not deliver to, [please click here to find out more](#) about delivery.
15. Promotion codes must be accepted as offered, there are no alternatives, even if M&S does not deliver to your region.
16. Offer not valid instore or for orders placed by telephone.
17. Marks & Spencer reserves the right to withdraw this offer without prior notice.
18. If you have problems using your promotion code please call 0845 609 0200 for the M&S Web team.