

The Death Notification Service

death
notification
service

Following the death of a friend or family member, it can be hard to have the same conversation with multiple organisations; repeating the same story time after time.

The Death Notification Service is a free, online service that allows you to notify participating banks and building societies of the death of a family member, friend or other acquaintance.

By completing the form at **[deathnotificationsservice.co.uk](https://www.deathnotificationsservice.co.uk)** you can make one quick and straightforward notification that will then be used to contact all the participating organisations that you select.

Each bank or building society will then contact you within 10 days to advise you of the next steps, which will be specific to the types of accounts and products the deceased held.

Which Companies are involved?

Details of the organisations that are part of the service can be found at:

www.deathnotificationsservice.co.uk/financial_institutions

If the Bank or Building Society that you need to notify is not yet part of the service, then you will need to contact them directly to inform them of the death.

What information will I need to provide?

To use the service you will need the following details of the person who has died:

- Full Name
- Date of birth
- Date of death
- Last address
- Death Certificate number (if known)

It is also helpful to the organisations if you can provide the account details such as sort code, account number or confirmation that a credit card was held, but these details are not mandatory to be able to submit the notification. You will also be asked as part of the notification to provide your name, date of birth and address details for identification purposes. If you are not the person dealing with the estate you can also advise of who is, if that is a solicitor or other individual so long as you have their consent to do so.

What happens when I use the service?

Once the form has been submitted, all of the relevant organisations will be notified and where an account has been created, confirmation of receipt will be provided by the Death Notification Service. The notified organisations will update their records and advise the individual of the next steps including any further action they will need to take. Notifiers can expect to receive communication from individual firms within 10 working days.

More useful information on the service can be found at:

www.deathnotificationservice.co.uk/faq.ofml

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Please visit
deathnotificationsservice.co.uk
for more information and to complete
the notification.

If you have any concerns or questions about
completing the online notification you can contact
the Death Notification Service helpline on
0333 2076574 or email your feedback to
comments@deathnotificationsservice.co.uk.

In addition, you can contact the relevant banks or
building society directly.