

# Santander Dividend Re-investment Plan

**Your route to  
re-investment**



**Santander®**  
SHAREHOLDERS

## Timetable for the August 2015 dividend payment

<b>Expected Record date<sup>1</sup></b>	<b>31 July 2015</b>
Last day for new DRIP applications	31 July 2015
<b>Expected Payment date</b>	<b>3 August 2015</b>

<sup>1</sup>The date on which all registered shareholders are eligible to receive the dividend

Please note that these are expected dates and the confirmed timetable will be available on [www.santandershareview.com](http://www.santandershareview.com) or from the Shareholder Helpline as soon as it is available.

## Two simple ways to join the new DRIP



Online

Go to  
[www.santandershareview.com](http://www.santandershareview.com)



OR



Post

Fill in the enclosed DRIP application form and return it in the pre-paid envelope provided to be received by 31 July 2015

## Fees and Charges

Joining the new DRIP	FREE
Leaving the new DRIP	FREE
Commission	0.5% of value of shares purchased
Stamp Duty Reserve Tax	None

If the sum available to invest, after the deduction of these costs, is not enough to purchase one whole share, then no costs will be charged to you and the whole of your dividend will be carried forward to the next payment.

## You can contact our plan providers in the following ways:



### Online

Santander Shareview provides information to help answer shareholders' most common queries and provides links, useful forms and contact details, including secure e-mail: [www.santandershareview.com](http://www.santandershareview.com)



### Post

Equiniti  
Aspect House,  
Spencer Road,  
Lancing,  
West Sussex  
BN99 6DA.



### Telephone

**Shareholder Helpline**  
0871 384 2000\*  
from the UK or +44  
(0) 121 415 7188\*\*  
from overseas.

\*Calls cost 8 pence per minute plus network extras. Lines open 8:30am to 5:30pm UK time, Monday to Friday, excluding UK public holidays. Additional Shareholder Helpline support will be available Saturday 23 May 9:00am to 4:00pm and Monday 25 May 10:00am to 4:00pm.

\*\*Call costs may vary. Please check with your service provider.

# FAQs

## What is the new DRIP?

The new DRIP allows you to choose for your cash dividends to be used to purchase more Santander shares. The shares will be purchased at the prevailing market price when the purchase occurs. The new DRIP operates through the payment of the cash value of your dividend to Equiniti, who will then purchase your shares in the way described in the FAQ titled "When are the shares purchased?". As a result, you will not receive any cash dividends while you remain in the new DRIP, only additional shares.

## Who can join the new DRIP?

You can join the new DRIP if you hold your Santander shares through the Santander Nominee Service. You must continue to hold your shares in this way otherwise your participation in the new DRIP will be terminated. You may participate in the new DRIP if you are resident in the UK or EEA. If you are a citizen or resident outside the UK, please note the exception to this in the new DRIP T&Cs.

## I have a Santander Shareholder Account (SSA) and participate in the linked dividend re-investment plan. How does the new DRIP interact with this?

The new DRIP will replace the existing dividend re-investment plan starting from the cash dividend payment in August 2015. The new DRIP will operate without connection to a SSA. We will contact all shareholders with a SSA shortly with further details. This information will also be posted on [www.santandershareview.com](http://www.santandershareview.com) under 'Shareholder services' and 'Dividend Re-investment Plan'. If you would like to continue your participation in a dividend re-investment plan, you will need to join the new DRIP. Please see the FAQ titled "How do I join?".

## How do I join?

Please complete the new DRIP application form and send it to Equiniti at the address specified on the form. Your application should be received by the dividend record date of the first cash dividend to which you would like the new DRIP to apply. If you want the new DRIP to be applied to your next cash dividend paid by Santander (August 2015), please return the new DRIP application form by 31 July 2015. If you miss the deadline, the new DRIP will only be applied to subsequent cash dividends.

## Can I participate with only part of my shareholding?

Usually, your DRIP instruction must be applied to your entire shareholding. If, however, shares are held for more than one beneficial owner, Equiniti may, at its discretion, allow the DRIP to be applied in respect of only part of the shareholding.

## When are the shares purchased?

The cash value of your dividend will be paid to Equiniti, who will start the share purchase process promptly following the receipt of funds. The share purchase process may take several days to complete and shares may be bought for participants in the new DRIP in separate transactions or on separate days, although everyone who participates in the new DRIP will receive the same average price. Shares will be added to your holding three (3) days after the entire purchase process has completed.

## How many shares will I receive?

The number of shares you receive for each dividend will depend on:

- I. The amount of your cash dividend, which is based on the number of shares you hold at the dividend record date
- II. Any residue brought forward from the previous dividend (as described below)
- III. The price at which the shares are bought, and
- IIII. The dealing costs for the purchase of shares.

You will receive the maximum whole number of shares which can be bought on your behalf. Any residual cash value that is insufficient to buy a whole share will roll over to the next cash dividend payment, where it will be added to the cash sum used to purchase additional shares.

## How will I receive my new shares?

Any new shares purchased for you will be added to your holding in the Santander Nominee Service. We will send you a statement with full details of the share purchase and a tax voucher/dividend statement. The new shares will also show on your next annual entitlement statement.

## Will new shares purchased under the new DRIP have the same rights as my existing shares?

Yes.

**What happens if the dividend payment is not enough to purchase one share?**

In this instance, any cash dividend will be rolled over to the next cash dividend for the process to start again. There are no charges for any dividend payment that is rolled over.

**How is any residual cash balance held?**

In accordance with the new DRIP T&Cs, any cash balance that remains after shares have been bought for you will be held by Equiniti as client money under the FCA rules. The funds are not held in a deposit account in your name with Santander.

**What if I change my mind? Can I leave the new DRIP?**

You can leave the new DRIP at any time and there is no charge. You will need to confirm your intention to leave by writing to Equiniti or by completing the DRIP Revocation Form. You can request this form from Equiniti or download it from [www.santandershareview.com](http://www.santandershareview.com). You need to make sure that this form has been returned to Equiniti by the cash dividend record date to be sure that you receive cash for that dividend payment.

**What are the tax effects of joining the new DRIP? Will I still receive a tax voucher?**

For tax purposes, you are treated as if you had received the whole of your dividend in cash and bought the shares yourself. After each cash dividend and re-investment takes place we will send you a tax voucher and a statement. The tax voucher will cover the total cash dividend amount you receive. The statement will confirm the purchase price, volume and trade costs of shares bought through the reinvestment along with any cash balance rolled over to the next dividend.

This is only an outline of your tax position. The tax effects of joining the new DRIP will depend upon your individual circumstances. The applicable laws and regulations may change from time to time. If you have any questions or uncertainties, we strongly recommend you consult an authorised financial adviser.

**Will Santander offer a scrip dividend alternative in the future?**

Santander has announced that the November 2015 dividend is expected to be distributed through the Santander Scrip Dividend Scheme. Shareholders will be notified in advance of the scheme being implemented. Any choice you have already registered for the Santander Scrip Dividend Scheme will be applied to that payment unless changed by you.

**I have previously made a choice under the Santander Scrip Dividend Scheme. Do I need to make a choice in respect of the new DRIP?**

Yes, as these are two different dividend schemes. The new DRIP applies only to the payment of cash dividends by Santander, which Santander intends to pay for the August 2015, February 2016 and May 2016 dividend payments in respect of 2015 earnings.

**I have sold or transferred my shares to someone else. What shall I do with these documents?**

If your shares in Santander have been sold or transferred, kindly pass this information to the person through whom the sale or transfer was effected. If the purchaser or transferee continues to hold the shares through the Santander Nominee Service, that person should pass this documentation to the purchaser or transferee.

